

This post-training survey is designed to help us understand the effectiveness of the training you received. Your responses are completely confidential and we will use them to improve the quality and standards of our training.

TOP OF FORM

1 Looking back on the training:

What content do you feel was most relevant?

Is there anything you wish had been covered that wasn't?

2 I was able to apply what I learned to my work

Within a week

Within 2-4 weeks

Within 5-6 weeks

I have not applied it, but plan to in the future

I have not applied it and do not expect to in the future

3 I have seen an impact in the following areas as a result of applying what I learned: (check all that apply)

Increased personal confidence in my ability

Increased knowledge/skill

Improved CALD customer engagement/satisfaction

Stronger relationships with my colleagues

More respect for my manager

Better work performance

Other (please explain)

4 If you have not applied the training, please indicate the reasons. (check all that apply)

I do not have the necessary knowledge/skills

I do not have a clear picture of what is expected of me

I have other priorities

I do not have the necessary support or resources to apply what I learned

The training did not give me the confidence to apply what I learned

I do not think the content was relevant to my role

Other (please explain)

5 What results have you seen since the delivery of this training?

This training has positively impacted this organisation

This training has positively impacted the achievement of goals/objectives

Increased productivity

Improved quality of services

Better relationships and/or engagement with CALD clients

Other results noticed after training *(please specify)*

6 Did the training objectives meet your needs (as stated in the pre-training survey)?

Yes

No

7 Any other comments:

Thank you

BOTTOM OF FORM
