Resources Overview

Multicultural Advisory Service - Little Book of Cultural Tips
www.diversicare.com.au/wp-content/uploads/2018/07/DC-MAS-Booklet-A5-04_5.pdf

Multicultural Advisory Service - Multicultural Calendar
www.diversicare.com.au/wp-content/uploads/2022/01/2022-Diversicare-Calendar-v3.pdf

Multicultural Advisory Service - Cultural Profiles
www.diversicare.com.au/mas/mas-resources/

Department of Health and Aged Care - Aged Care Diversity Framework
www.health.gov.au/initiatives-and-programs/aged-care-diversity-framework-initiative

TIS National for Aged Care Service Providers
www.health.gov.au/initiatives-and-programs/the-translating-and-interpreting-service-tis-national-for-aged-care-service-providers

Centre for Cultural Diversity in Ageing - Accessing Interpreter Services
www.culturaldiversity.com.au/documents/practice-guides/1474-accessing-interpreting-services/file

Health Translations Victoria - Aged Care
www.healthtranslations.vic.gov.au/advanced-search?q=aged%20care.

Department of Health and Aged Care - Translation Services
www.healthtranslations.vic.gov.au

Queensland Government - Advance Care Planning Resources for Culturally and Linguistically Diverse People
www.metrosouth.health.qld.gov.au/acp/acp-resources/acp-resources-for-culturally-and-linguistically-diverse-people

Advance Care Planning - Multicultural Videos
www.advancecareplanning.org.au/about-us/news-case-studies-and-blog/article/2022/08/28/launch-of-series-of-multicultural-videos

Advance Care Planning - Language Resources
www.advancecareplanning.org.au/languages

Department of Health and Aged Care – About Specialisation Verification
www.health.gov.au/health-topics/aged-care/providing-aged-care-services/delivering-quality-aged-care-services/about-specialisation-verification

Department of Health and Aged Care - Specialisation Verification: Final Framework
www.health.gov.au/resources/publications/specialisation-verification-final-framework

Australian Government - Understanding Specialisations and Verifications
www.myagedcare.gov.au/understanding-specialisations-and-verification

Department of Health and Aged Care - Subscribe to the aged care sector newsletters and alerts
www.health.gov.au/using-our-websites/subscriptions/subscribe-to-the-aged-care-sector-newsletters-and-alerts

Department of Health and Aged Care - Engagement Hub
www.agedcareengagement.health.gov.au/

Department of Health and Aged Care - Translation Services
www.diversityagedcare.health.gov.au/

Ethnic Communities
Council of Queensland

Resources (1)

Multicultural Advisory Service - Little Book of Cultural Tips
View >>

This resource is a booklet in simple English to help CALD consumers better understand and access aged and disability home care.

Multicultural Advisory Service - Multicultural Calendar
View >>

The 2023 Multicultural Calendar will be added to the website shortly.

Multicultural Advisory Service - Cultural Profiles
View >> (scroll down to view the Cultural Profiles)

These profiles provide an overview of various cultures which can support you to deliver culturally sensitive care.

Department of Health and Aged Care - Aged Care Diversity Framework
View >>

This framework sets out how our aged care system can meet the diverse needs of all older Australians. It includes action plans for government, aged care providers and consumers. It also provides resources to help providers meet the goals of the framework.

TIS National for Aged Care Service Providers
View >>

The Australian Government offers interpreting services to help people from culturally and linguistically diverse backgrounds access and navigate the aged care system.

Centre for Cultural Diversity in Ageing - Accessing Interpreter Services
View >>

A practice guide for accessing TIS National.

Health Translations Victoria - Aged Care
View >>

Health Translations collection of Aged Care resources.

Department of Health and Aged Care - Translation Services
View >>

The Australian Government Department of Health and Aged Care is offering free translation services to help aged care providers communicate with older Australians in their preferred language.

Ethnic Communities Council of Queensland

Resources (2)

Advance Care Planning Resources for Culturally and Linguistically Diverse People

View >>

Interpreters available to help non-English speakers learn more about Advance Care Planning.

Advance Care Planning - Multicultural Videos

View >>

A new series of new captioned videos featuring Vietnamese, Arabic and Turkish community members talk about their own advance care planning experiences.

Advance Care Planning - Language Resources

View >>

Advance care planning information in language

Department of Health and Aged Care – About Specialisation Verification

View >>

The Australia Government has developed the Specialisation Verification Framework to ensure that older Australians with diverse backgrounds and life experiences can access more reliable information when choosing their care providers.

Department of Health and Aged Care - Specialisation Verification: Final Framework

View >>

The final framework sets out the criteria for specialised care delivery. Aged care providers who deliver specific services that meet diverse needs may apply for specialisation verification.

Australian Government - Understanding Specialisations and Verifications

View >>

A resource from myagedcare helping consumers to understand specialisations and verification.

Department of Health and Aged Care - Subscribe to the aged care sector newsletters and alerts

View>>

Stay up to date with issues affecting the aged care sector.

Department of Health and Aged Care - Engagement Hub

View >>

On this Engagement Hub you can get involved in the reforms and help drive change in aged care in Australia.